



Brochure 2025



PROTRIP

DMC | TOUR OPERATOR

Who we are

At Protrip, we craft bespoke travel experiences that go beyond the ordinary, blending adventure, nature, and exclusivity into each journey. As a boutique DMC, we specialize in tailor-made itineraries for FIT and small groups, combining the raw beauty of Chile with seamless logistics and unparalleled service.

From the Atacama Desert to the glaciers of Patagonia, we ensure that every journey is immersive, meaningful, and designed around the unique expectations of each traveler. Our deep knowledge of the country, close relationships with handpicked local partners, and dedication to every detail guarantee a flawless experience where the luxury lies in the landscapes, connections, and moments we create.



The Protrip Journey

Protrip was born from a passion for exploration, adventure, and the belief that travel should be seamless and transformative. Founders Patricio and Allan first met while rock climbing in Cajón del Maipo, where they quickly discovered a shared enthusiasm for travel and the outdoors.

Patricio had already launched Protrip as a specialized tour operator, while Allan was building a career in electromobility. As Protrip grew, Patricio invited Allan to join the company, and together they set out on a journey to refine luxury travel in Chile.

They began traveling through Europe to broaden their perspective and gain a deeper understanding of what high-end travel agencies truly need—a DMC capable of handling every aspect of the journey, anticipating their clients' needs before they arise, and delivering personalized, immersive experiences with seamless execution. More than that, they envisioned a reliable and efficient partner—one that agencies could trust to take care of every detail. Inspired by this, they returned to Chile and spent the following year traveling across the country, refining every logistical detail, selecting the best providers, and curating experiences that meet the highest international standards.





The Founders

Patricio Von Mühlenbrock Neira
Co-Founder & Managing Director
patricio@protrip.travel



Patricio's expertise in luxury travel is rooted in firsthand experience. A professional mountain and cultural guide for over five years, he has personally explored every corner of Chile, from the Atacama Desert to the fjords of Patagonia, uncovering its most hidden gems. His background in expedition and ecotourism management allows him to design journeys that are both deeply immersive and perfectly executed.

His passion lies in curating travel experiences that go beyond expectations, blending adventure with comfort and ensuring every trip reflects the extraordinary diversity of Chile. With his extensive knowledge and meticulous approach, he guarantees that every itinerary is crafted with precision, offering travelers a truly once-in-a-lifetime experience.

Allan Guilloff Hes
Co-Founder & Operations Manager
allan@protrip.travel



Allan's transition from engineering to the world of high-end travel was driven by a deep appreciation for logistics, service excellence, and the transformative power of travel. After building a successful career in electromobility, he chose to pursue his true passion: optimizing travel operations and redefining what seamless execution looks like in the world of boutique DMCs.

Having traveled extensively through the Americas and Europe, Allan developed a keen eye for quality and a high standard for evaluating and designing travel experiences. At Protrip, his expertise ensures that every journey operates with unmatched precision, efficiency, and attention to detail, allowing travelers to explore Chile with total peace of mind.



Why Us?

We understand that luxury is not just about exclusivity—it's about attention to detail, reliability, and genuine care.

- We respond quickly and efficiently, keeping clients informed at all times.
- With strong expertise in FIT and small group travel, we are always ready to co-create exceptional, original journeys—thanks to our wide range of truly off-the-beaten-path experiences.
- We offer 24/7 emergency assistance, ensuring seamless solutions for every traveler.
- We aim to build deep, long-term relationships with both our suppliers and clients — ensuring a trusted partner in every destination and becoming a strong source of support and peace of mind for our clients.



Services

Raising the Standard in Travel

Crafting extraordinary journeys requires precision, expertise, and access to the best resources. At Protrip, we go beyond planning—we orchestrate every step to ensure smooth execution.

We treat every request with the importance it deserves, keeping our clients informed at every stage of the quotation process.

When it comes to the traveler's experience, we carefully design each itinerary and immediately alert our clients if we foresee any elements that could affect the smooth flow of the journey.

Because we understand that a trip becomes a lasting memory, we have thoughtfully crafted the traveler's experience from the very first airport welcome to the final farewell. We offer the possibility of personalized gifts upon arrival, in-airport assistance, private flight arrangements, unique expeditions, or simply the peace of mind that comes from knowing a dedicated team is always available, just a phone call away.



Contact

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